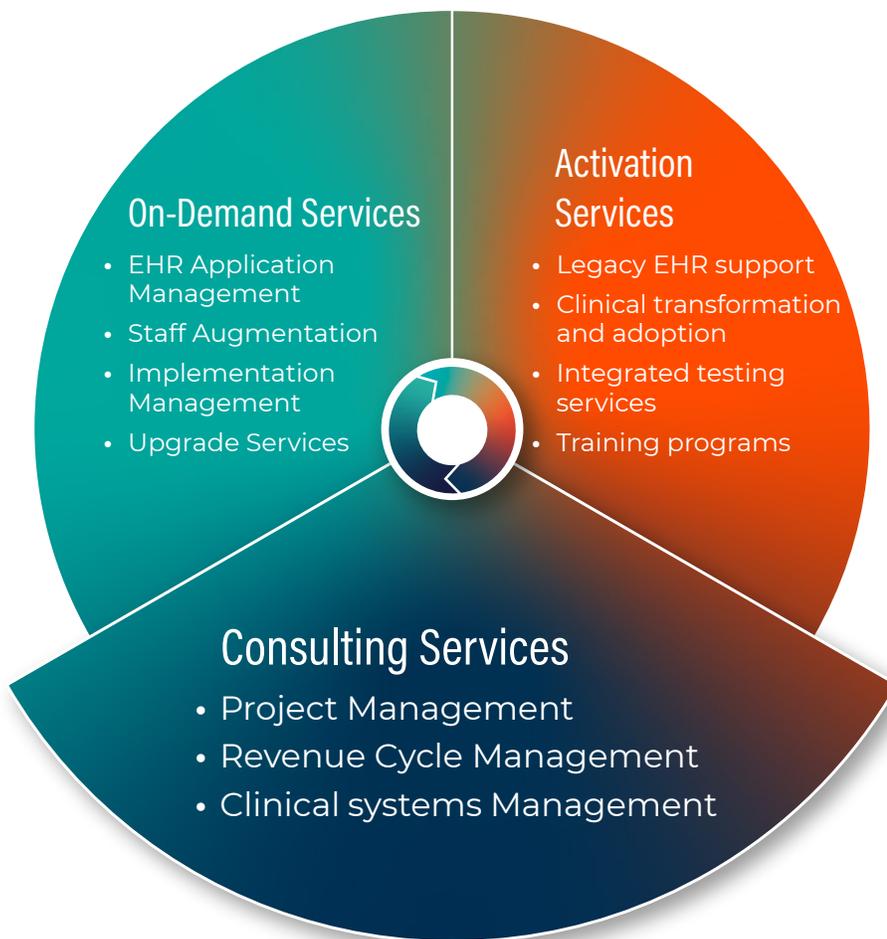# EHR Consulting

Get expert guidance to help you manage critical EHR projects, drive adoption, and power your revenue cycle

On-Demand Services

- EHR Application Management
- Staff Augmentation
- Implementation Management
- Upgrade Services

Activation Services

- Legacy EHR support
- Clinical transformation and adoption
- Integrated testing services
- Training programs

Consulting Services

- Project Management
- Revenue Cycle Management
- Clinical systems Management

75%

of U.S. health systems experienced adverse revenue cycle impacts during the pandemic

Source: KaufmanHall, 2021 State of Healthcare Performance Improvement Report

When it comes to making your EHR better, the list of priorities keeps getting longer. A steady stream of small and large projects makes change management expertise a necessity. Competing demands and staffing pressures mean user experience and productivity updates fall to the wayside. And the ongoing impacts of the COVID-19 pandemic mean increased pressure to boost revenue integrity through visibility and automation.

Taking on all of these tasks yourself isn't just daunting—it may be impossible. That's why many health systems today seek the right partner to help them solve their thorniest EHR issues.

Get Help from a Partner You Trust

EHR Consulting from DeliverHealth can help you simplify the way your health system connects with its EHR technology and bring some calm to overwhelming tasks. We'll give you the industry expertise and clinical talent you need to implement projects like Epic's Community Connect. We'll also help you adopt proven frameworks that can boost physician adoption and accelerate the revenue cycle.

Our solutions include:

Project Management

Most health systems don't have a project management methodology in place that can help them deliver reliable ROI. Our Project Management team will bring you the strategies and people you need to understand the scope and complexity of new projects. Then we'll help you implement a reliable change management structure that can help you improve collaboration with your EHR vendor and create tangible results. We'll also review your current EHR solution and identify the right customizations and workflows that will increase staff productivity and adoption.

Clinical System Management

If you struggle to achieve expected results from your EHR, you're not alone. Our Clinical System Management team will perform a data analysis, review end user observations and recommend potential enhancements. Then we'll create and execute an improvement plan that meets specific provider and care team needs. Our proven clinical systems framework can help you improve operations and achieve clinical excellence with more efficient clinical documentation processes. We'll also help you find ways to improve usage and access of your EHR's patient portal.

Revenue Cycle Management

Health systems of all shapes and sizes battle revenue cycle challenges. Our Revenue Cycle Management team combines its workflow expertise and deep knowledge of EHRs to help you boost revenue integrity. Whether you want to increase eligibility checking, schedule patients more efficiently, increase front-office adoption, boost your authorizations and referrals, or reduce resubmissions and improve cash flow, our revenue cycle framework can help you excel. You'll also learn best practices you can use to enhance workflow and risk management.

Benefits of EHR Consulting

- Improved revenue integrity
- Increased cash flow
- Decrease in denials
- Enhanced clinical workflow
- Higher levels of staff adoption and patient satisfaction
- Boosted staff confidence
- Better risk management
- Project and program success
- Best practices and KPIs aligned with industry standards

The DeliverHealth Approach to Clinical Documentation Solutions

DeliverHealth brings you decades of relevant EHR, clinical documentation, and coding knowhow to give you an advantage. We cross-train and use real-time workflow analytics to help you improve cash flow and boost provider and patient satisfaction.

Talk With an EHR Expert Today
Let DeliverHealth help you meet your challenges now.

About DeliverHealth

DeliverHealth simplifies EHR and revenue cycle complexities, so providers can spend more time caring for patients and less time on documentation and technology. With clients and operations in five countries, decades of health information management, and hundreds of EHR 'Go Live' deployment experiences, DeliverHealth offers solutions across multiple specialties in hospitals, health systems, and physician groups. For more information, please visit DeliverHealth.com.

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